

Terms & Conditions

1. The Agreement

This agreement applies to all members of the performing group ("the Group"), who are jointly responsible for fulfilling the booking.

2. Booking & Payment

- A **£100 non-refundable, non-transferable deposit** is required to secure your date.
 - The **full balance is due no later than 7 days before the event**.
 - Bookings made within **21 days of the event** require full payment at the time of booking.
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3. Cancellations

All cancellations must be confirmed in writing via email. The following charges apply:

- **6 weeks or less:** 100% of total fee
- **6–12 weeks:** 75% of total fee
- **12–26 weeks:** 50% of total fee
- **More than 26 weeks:** 25% of total fee

All fees are payable along with any expenses already incurred.

4. Changes to Booking

- Changes to date, time, or booking details are subject to availability and cannot be guaranteed.
 - Amendments should be requested **at least 2 months prior** to the event.
 - Changes made after this time may not be possible.
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5. Performance & Timing

- The Group will arrive **30 minutes before** the scheduled start time for setup.
 - A **10-minute grace period** is allowed for ceremony delays.
 - Delays beyond this are charged at **£80 per 15 minutes**.
 - Overtime is subject to musician availability and discretion.
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6. Travel & Expenses

- Travel fees are included in your quote and are based on location.
 - Any venue change may result in an updated travel fee.
 - Additional expenses (e.g. accommodation, extended travel) will be invoiced if required.
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7. Performance Requirements (Client Responsibilities)

The Client must provide:

- A suitable performance space (approx. **3m x 2m**)
- **4 armless chairs**
- Adequate shelter and protection from environmental including weather and hazards
- A secure area for instruments and personal belongings

The group reserves the right to pause or stop if conditions pose a risk damage to instruments or safety.

8. Outdoor Performances

Outdoor performances are weather-dependent and require:

- Dry conditions, low wind, and temperatures of approx. **16°C or above**
 - Adequate cover (e.g. marquee, canopy – trees are not suitable)
 - The final decision to perform outdoors rests solely with the Group / musicians
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9. Breaks

- The group shall be entitled to reasonable breaks of **15–20 minute break** during extended performances (approximately every 60-90 minutes of playing)
- For bookings exceeding **4 hours or more**, light refreshments or a meal are appreciated.

10. Music & Special Requests

- One **complimentary bespoke arrangement** is included (subject to suitability).
- Additional requests may incur a fee **from £60 per song / arrangement**.
- Fully customised setlists may include an **administration fee (from £60)**.
- The Group reserves the right to decline unsuitable requests

11. Amplification

The Group performs acoustically unless otherwise agreed.

We do not provide amplification equipment. Any required amplification must be arranged independently by the Client and the Group in liaison with any requirements

12. Recording & Media

- Personal recording for private use is permitted (e.g. wedding videography & photography, guests taking videos and pictures).
- Any Commercial use, distribution or publication requires prior written consent from the Group

13. Force Majeure

- Neither party shall be liable for failure to perform obligations due to circumstances beyond reasonable control, including but not limited to:
illness, severe weather, government restrictions, or national emergency.
- In such cases, reasonable efforts shall be made to reschedule.
- Any Payments made in excess of the deposit may be refunded or credited at the Group's discretion.

14. Substitutions

If a musician is unavailable due to unforeseen circumstances or illness, a suitable replacement will be provided where possible. Any substitute shall be of comparable professional standard.

15. Late Payments

Late payments may incur interest at **2% above the Bank of Scotland base rate**.

16. Legal & Data Protection

This agreement is governed by **Scottish law**. Client data is stored securely and used only for booking purposes, in accordance with **GDPR**